



VIP Rides

VIP Zip

participant eligibility

1. Age 18+ with a functional limitation causing the inability to complete necessary tasks in the community w/o help- and does not have that help  
OR age 80+

2. Resides in Oakland, San Lorenzo, San Leandro, Hayward/ greater Hayward, Fremont, Newark, Union City.

3. Does not drive

1. Age 60+ or disabled

2. Resides in Alameda County

destination eligibility

1. Medical trips- anywhere in Alameda County or the V.A. or Stanford Medical in Palo Alto.

2. Necessary shopping or errands or Fall Prevention classes as near to their home as they can.

Anywhere within 100 miles. However, VIP Zip can only monitor, and be available for, return trips from Mon-Fri 9am-4:30pm (with some exceptions for return medical trips.)

hours

Mon-Fri 8:00am- 4:30 pm  
(weekends case by case)

8:30am-4:30 pm Mon-Fri  
(some return medical appts OK after)

cost

Free or donations if able. (Toll fare to Palo Alto responsibility of the rider).

Programs will be billed .50/mile for individuals enrolled in:  
-PACE,  
-AC3,  
-Alameda Alliance MediCal  
-Anthem MediCal  
Programs may provide eligible client names and eligible destinations to program.  
Programs may be billed monthly or put credit card on file with LIFE and receive monthly itemized receipts.

- Standard trip fee charged by Lyft/Uber (no added fees)  
- Based on income; rider given 0, 20 or 40 free miles to medical appts, shopping, or fall prevention classes each month.

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-AC3,  
-Alameda Alliance MediCal  
-Anthem MediCal  
Programs may provide eligible client names and destinations.  
Programs may be billed monthly or put credit card on file with LIFE and receive monthly itemized receipts.

drivers

Trained, screened, insured LIFE ElderCare drivers.

Drivers employed, screened, and insured by Lyft and Uber.

phone number

South county **510-894-0370 x 2**  
Oakland and Central county  
**510-856-9010**

**510-820-3201**